

2024 venue address: Great Betley Farm, Henfield, West Sussex, BN5 9QT

Ticket Collection

Please bring a printed or digital copy of your receipt as proof of purchase. All tickets and wristbands will be available for collection at the gate. Please reply to this email if you would like us to resend a copy of your receipt or check that you have ordered the correct ticket type. We can upgrade your ticket type if you wish to stay longer.

Ticket Types



Thursday Pass

If you would like to arrive the day before the event starts, please purchase a 'Thursday pass' via the website. This permits entry from 4pm on Thursday 16th May.

Order Thursday passes via www.magicalfestivals.co.uk/shop

One-Day Ticket

Can be used on any day starting at 10am and includes optional camping for one night starting from your day of arrival. You must leave the site the following day by 11am. For example, if you arrive on Friday, you must leave the site by 11am on Saturday. If you arrive on Saturday, you must leave the site by 11am on Sunday. We will be running wristband checks as usual, and this year, camping areas will be sorted by ticket type so that you can load and unload more easily from your vehicles to your camping pitch.

Two-Day Ticket

Can be used on Friday or Saturday (you must leave the site by 11am on Sunday) or Saturday or Sunday (you must leave the site by noon on Monday). Entry is possible at 10am.

Three-Day Ticket

Entry is available on Friday at 10am and you must leave the site by 11am on Monday.

Sunday-Day Ticket

Admits entry from 12 noon. Does not include camping. You must leave site by 11pm.



Vehicle Passes

If you are coming by car, large vehicle, van, campervan, caravan, or spaceship, please ensure you have purchased a pass prior to your arrival. Car and large vehicle passes can be ordered via www.magicalfestivals.co.uk/shop

Please note: gazebos and awnings over 1.5m in size are not permitted.

Accessible Parking

If you require an accessible parking space, please contact us prior to the event so we can make a note against your order. If you have already requested a space, please feel free to check in with us once again to ensure you are on our list. If you need any support during the event, please ask one of our stewards who will be wearing hi-viz vests or come to one of the meeting points that will be signed. We will have a first-aid tent in the main arena area.

Fire Pits and BBQ's

Fire pits and barbecues are permitted, but you must bring a ground protector. Never leave either unattended!

Dogs

Well-behaved dogs are welcome but must be kept on a lead at all times and must not cause any disturbance to other festival visitors. Any mess must be cleaned up immediately. If these rules are broken, visitors will be asked to leave the event with immediate effect. We are very strict on this!

Food & Drink Stalls

There will be a delicious selection of food and drink stalls at this year's event. These stalls include:

Authentic India: authentic Indian snacks and meals Pizza Buena: handmade pizzas freshly made to order The Veggie Hub: Chinese dishes, chips, pasta, and noodles

Chef Charles: jerk meat dishes and snacks

Meditese: fresh coffee and sweet and savoury pancakes

Stumble Inn: mead and cider

To see the full sample menus, visit: www.magicalfestivals.co.uk/foodanddrink

What should you bring to the event?

Please do not bring excessive quantities of alcohol to the festival. We are a family-friendly event with many young fae in attendance. Get high off the atmosphere, not the booze!

Items we recommend you bring:

- Tent.
- Sleeping bag, pillow, and spare blankets.
- Inflatable bed or ground mat.
- Toilet Roll (our loos will be maintained throughout the event, but it's always good to carry spare!).
- Shampoo and body wash—there will be a shower unit with hot water.
- Flip-flops or sandals to wear in the shower.
- First aid kit: we also have an onsite first aid point.
- Phone charger: we have points where you can charge your phones for free.
- Torch
- Towels made of microfiber are great as they dry very quickly.
- Water bottle (there is clean water access).
- Cooler box for food. Please ensure food is packed securely so foxes don't help themselves at night!
- Warm waterproof coat.
- Spare clothes, including warm socks.

- Sunscreen.
- Note pad and pen to make notes during talks or workshops.
- Camera: please share snaps with us after the event!
- Well-behaved dogs are welcome at the event but must be on the lead at all times. Please bring doggy bags to clean up after your four-legged friend.
- Fire pits are welcome, but you must bring ground protectors.

Please note: gazebos and awnings over 1.5m in size are not permitted.

If you have any questions that you cannot see listed, please feel free to get in touch!

Warm wishes,

The Magical Festival Faeries

